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| **Put the phrases in the second part in right order. You can change the underlined words.** | |
| **At the airport**  **1 part**   * Can I help you? * When are you going to fly? * Just a minute. I think flight 12 is the best for you. * 9.15, madam/sir. * Yes, you do. * That will be 25 pounds. * Thank you. Pleasant flight! | **At the airport**  **2 part**   * Tomorrow. * Yes, you can. I would like a ticket to Glasgow, please. * Do I have to pay for luggage? * When is the flight? * Here you are. * How much is the ticket with luggage? * Thanks a lot. |

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| **Put the phrases in the second part in right order. You can change the underlined words.** | |
| **At the railway station**  **1 part**   * Can I help you? * Just a minute. OK! 4.10, madam/sir. * No, you don’t. It’s a through train. * Platform 6. * Single or return? * That will be 20 pounds. * Thanks. Good journey! | **At the railway station**  **2 part**   * Do I have to change? * Yes, you can. When is the train to London, please. * Excellent! Which platform? * Return, please. * Here you are. * How much is the ticket? * Thank you! |